

Audit report:

Barkly International College Pty Ltd

19 May 2017



Organisation details

| | |
|----------------------------|--------------------------------------|
| Organisation's legal name: | Barkly International College Pty Ltd |
| Trading name/s: | Barkly International College |
| RTO number: | 22238 |
| CRICOS number: | 03136D |

Audit team

| | |
|---------------|-------------|
| Lead auditor: | Robert East |
| Assistant/s: | N/A |

Audit details

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|-----------------------------------|--|
| Application number/s: | RENVET0002871 RENCRI0000482 |
| Audit number: | AUDREC0005293 |
| Audit reason | Application - renewal |
| Address of site/s visited: | 568-570 Lonsdale Street, Melbourne 14/65 Mark Street, North Melbourne |
| Date/s of audit: | 17-19 May 2017 |
| Organisation's contact for audit: | Ms. Evelin Cruz CEO evelin.cruz@barklycollege.com 0415 845 120 |
| Clauses audited: | 1.1, 1.2, 1.3, 1.7, 1.8, 1.13 - 1.18, 1.20, 2.3, 2.4, 3.1, 4.1, 5.1, 5.2, 5.3, 7.3 and 8.2 |

Background

Barkly International College Pty Ltd trading as Barkly International College has been operating for approximately 9 years. The current CEO Ms Evelin Cruz has been there since May 2016. The RTO and CRICOS provider is privately owned.

RTO Management structure

The RTO has management team consisting of the CEO and five managers led by the director Mr Rupinder Brar.

Other strategic & operational groups that assist the RTO

The RTO also utilises industry consultants together with its marketing agents for additional support.

General description of RTO location & facilities

The RTO has its head office and training facilities in at 568-570 Lonsdale Street, Melbourne with additional training facilities including an automotive workshop at 14/65 Mark Street, North Melbourne.

General description of training modes used by the RTO

The RTO provides training using classroom and workshop based delivery. The RTO is not delivering any courses/qualifications interstate or overseas.

RTO scope of registration

The RTO's scope of registration includes qualifications from the Business Services, Automotive Retail, Service and Repair Training Packages as well as accredited courses in English language.

The RTO is registered to deliver the following qualifications:

- AUR30612 Certificate III in Light Vehicle Mechanical Technology
- AUR30616 Certificate III in Light Vehicle Mechanical Technology
- AUR40212 Certificate IV in Automotive Mechanical Diagnosis
- AUR40216 Certificate IV in Automotive Mechanical Diagnosis
- BSB40215 Certificate IV in Business
- BSB41315 Certificate IV in Marketing
- BSB42415 Certificate IV in Marketing and Communication
- BSB50215 Diploma of Business
- BSB51215 Diploma of Marketing
- BSB52415 Diploma of Marketing and Communication
- BSB60515 Advanced Diploma of Marketing
- BSB61015 Advanced Diploma of Leadership and Management
- BSB61315 Advanced Diploma of Marketing and Communication

- 22250VIC Certificate I in EAL (Access)
- 22251VIC Certificate II in EAL (Access)
- 22255VIC Certificate III in EAL (Further Study)
- 22258VIC Certificate IV in EAL (Further Study)

RTO current enrolment details

The RTO focusses on international students and has no domestic students.

International Student Enrolments (9/05/2017)

| Qualification / Course | Number of Students |
|--|---------------------------|
| Advanced Diploma of Leadership and Management | 20 |
| Advanced Diploma of Marketing | 1 |
| Advanced Diploma of Marketing and Communication | 6 |
| Certificate III in Light Vehicle Mechanical Technology | 18 |
| Certificate III in Light Vehicle Mechanical Technology | 11 |
| Certificate IV in Automotive Mechanical Diagnosis | 3 |
| Certificate IV in Business | 13 |
| Certificate IV in Marketing and Communication | 3 |
| Diploma of Business | 6 |
| Diploma of Marketing and Communication | 11 |
| Certificate I in EAL (Access) | 114 |

| | |
|--|------------|
| Certificate II in EAL (Access) | 83 |
| Certificate III in EAL (Further Study) | 94 |
| Certificate IV in EAL (Further Study) | 41 |
| Grand Total | 424 |

Note: On the first day of the audit (17/05/2017) the RTO had 436 students enrolled

RTO fee or funding information

The RTO offers its training and services as fee for service provider

Third party usage:

The RTO utilises 39 Third party groups for the recruitment of prospective international learners.

Core clients/target groups:

The target group of learners are international students.

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Barkly International College to ASQA
- Existing information and records held by ASQA concerning Barkly International College
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Barkly International College conducted between 15 and 17 May 2017.
- Other publically available information - including but not limited to, information published on the RTO's and third party websites.

Audit Sample

| Code | Training products | Mode/s of delivery / assessment* | Current enrolments |
|-------------|--|---|---------------------------|
| 22251VIC | Certificate II in EAL | All Face to Face | 83 |
| 22255VIC | Certificate III in EAL | | 94 |
| AUR30612 | Certificate III in Light Vehicle Mechanical Technology | | 29 |
| AUR40212 | Certificate IV in Automotive Mechanical Diagnosis | | 3 |
| BSB50215 | Diploma of Business | | 6 |
| BSB61015 | Advanced Diploma of Leadership and Management | | 20 |

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

| Name | Position | Training products |
|-----------------|---------------------------------|-------------------|
| Evelyn Cruz | CEO | All |
| Kasey Chapman | Training and Compliance Manager | All |
| Syed Kazmi | Automotive Coordinator | Automotive |
| Nipun Bhjargava | Business Coordinator | Business |
| Kesu Basi | EAL Coordinator | EAL |
| Prabhjot Kaur | Student Support Manager | |
| Waleed Sabir | Marketing Manager | |

Findings

Audit finding: Compliant

Report completed by: Robert East

Date: 17- 19 May 2017

- The level of non-compliance considers the potential for an adverse impact on the quality of training and assessment outcomes for students.
- If non-compliance has been identified, this audit report describes evidence of the non-compliance.

Audit finding by Practice

| Practice | Standards for RTOs 2015 | Original Finding |
|------------------------------------|-------------------------------------|------------------|
| Marketing/Recruitment | 4.1 | Compliant |
| Enrolment | 5.1, 5.2, 5.3, 7.3 | Compliant |
| Support and Progression | 1.7 | Compliant |
| Training and Assessment | 1.1, 1.2, 1.3, 1.8, 1.13-1.18, 1.20 | Compliant |
| Completion | 3.1 | Compliant |
| Regulatory Compliance / Governance | 2.3, 2.4, 8.2 | Compliant |

About this Report

This report details findings against the *Standards for Registered Training Organisations 2015*.

Where evidence of non-compliance is identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting a non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
 - identifying the impact on learners and carrying out remedial action for current and past learners
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Action required by RTO

Barkly International College Pty Ltd met all requirements for clauses as recorded within this report.